

A. Service Description

Service Provided:	Animal Bite Treatment
Simple, Complex, or Highly Technical	simple
Internal or External	External
Who may avail of Service	All constituents of Taguig

Final Citizen`s Charter

Checklist of Requirements	Where to Secure
Referral Form	Health Centers
Employee's ID or any valid ID with proof of residency in Taguig City	Any Government Agency

Client Steps (List Of Transactions to Get Service)	LGU's Actions For The Client's Step	Fees To Be Paid	Maximum Processing Time	Requirements	Legal Basis	Person Responsible
1. Register and provide valid ID with proof of residency in Taguig City/ referral form	1.1 Triage, validate valid ID, obtain vital signs and record to patient logbook <i>*For follow-up patient: update info on patient logbook</i>	None	5 minutes	Valid Id and referral form		Admitting Clerk /Barangay Health Worker
	1.2 Consult and assess patient, categorize type of bite case then give treatment, advise on follow-up schedules and health education		10-15 minutes			Midwife/Nurse/ Medical officer
2. Proceed to monitoring area for observation	Monitor and observe patient for any anaphylactic reactions. <i>*If with anaphylactic reaction: provide first aid treatment then referral to nearest hospital</i>	None	30 minutes - 45 minutes (Depending on patient status after treatment)			